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APR 20 2005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re:

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Application No.: 09/556,439

Applicant : John Kenneth Amick

Filed : 04/24/2000

TC/A.U. : 2124

10 Title : A VIRTUAL VOICE/COMPANY/OFFICE NETWORK TOOL KIT,
METHOD, AND COMPUTER PROGRAM PRODUCT

Examiner : Tuan A Vu

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AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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Hon. Sir:

In response to the Office Action of October 20, 2004, please amend the above-identified application as follows:

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Amendments to the Claims are reflected in the listing of the claims, which begins on page 2 of this paper.

Remarks/Arguments begin on page 15 of this paper.

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